

Employer: Encore Glass, Inc.
Job Title: Quality Control Manager
Job Location: Fairfield, CA
Job Type: Full Time

Duties: The Quality Control Manager (“QC Manager”) will institute a quality improvement process to drive continuous improvement internally and throughout our supplier base. The QC Manager will implement a vision for quality that continues to ensure Encore’s customers receive high-quality products on a consistent basis.

- Represents Encore at major customers to lead quality/service issue resolution and helping to establish necessary internal process/service standards to continually improve Encore’s service performance.
- Define customer facing product standards and specifications.
- Define and specify quality standards for Encore’s suppliers that can be contractually incorporated into the agreements with suppliers.
- Outline applicable quality and tracking process protocols throughout Encore.
- Implement and maintain Quality Management Program.
- Serve as liaison between suppliers and Encore to investigate, assess, and resolve product quality concerns with a corrective action.
- Meet with suppliers on a regular basis to provide feedback on performance and create metrics to measure their performance.
- Manage the quality team; set strategy and key performance metrics.
- Develop company and supplier initiatives for quality improvement.
- Implement cost saving measures which, might help company achieve lowest cost in supplies to customers with our ware.
- Responsible for oversight of quality, reselection and other service program and processes.
- Travel within U.S., Mexico and China and any other regions where packaging is produced for supplier evaluation.
- Establish & maintain an Inbound Quality Audit program on shipments coming into Encore.
- Work directly with all department Managers to implement a Q/C program to identify quality-related problems as well as develop document control and maintain standard operating procedures (SOPs).
- Supervise the disposition of “Held Ware” within established guidelines. Ensure that the QA Department operates within budget.
- Working knowledge of lab equipment or process metrics used for measurement and validation of packaging specification compliance is a plus.
- Functional knowledge of bottling, box, and pallet manufacturing a plus.

Requirements: Employer will accept a Bachelor’s Degree in Mechanical Engineering or related with (7) seven years of experience managing quality control programs, including ISO 9000 certifications, in a manufacturing environment.

Please be advised that Travel within U.S., Mexico and China and any other regions where packaging is produced for supplier evaluation is required. More specifically 20% international and

5% domestic travel is required for performing the daily job duties for the position of Quality Control Manager.

Must be bilingual (conversational Spanish) to communicate with our supplier.

Rate of Pay: Encore Glass is committed to fair and equitable compensation practices. The pay range for this role is \$144,976 to \$165,000 / year. Compensation packages are based on several factors that are unique to each candidate, including but not limited to skill set, depth of experience, or certifications. The total compensation package for this position may also include annual performance bonus, benefits or other applicable incentive compensation plans.

Contact: Send resume to careers@encoreglass.com